

Telecaller

Description

FinTax24 is hiring an enthusiastic and goal-oriented **Telecaller** to join our growing team in Palitana.

As a Telecaller, you will play a key role in reaching out to potential clients, explaining our accounting and taxation services, and helping them register for GST, MSME, and other compliance solutions.

You should have excellent communication skills in both **English and Hindi**, a friendly personality, and a positive attitude toward achieving monthly targets.

Responsibilities

- Make outbound and inbound calls to potential and existing clients.
- Explain FinTax24's range of services, including GST registration, return filing, and business compliance.
- Follow up with leads and convert them into clients.
- Maintain accurate records of calls and customer information in the CRM.
- Build and maintain long-term client relationships.
- Meet weekly and monthly sales or conversion targets.
- Handle customer queries professionally and resolve issues promptly.

Education

- **Minimum Qualification:** 12th Pass (HSC) or Graduate in any stream (B.Com, BBA, BA, etc.)
- Candidates with a **background in Commerce or Business Administration** will be preferred.
- Basic computer knowledge (MS Office, Email, CRM tools) is required.
- Strong **communication and presentation skills in English and Hindi** are essential.

Qualifications

- Minimum **1 year of experience** in a similar **telecalling or telesales role**.
- Excellent verbal communication skills in **English and Hindi**.

Hiring organization

FinTax24

Employment Type

Full-time, Intern

Beginning of employment

Immediate or within 1 week of selection

Duration of employment

Permanent

Industry

Finance / Taxation / Client Services

Job Location

FinTax24, First Floor, 24 Square, Nr. Hotel Nandini, Bhavnagar Road, 364270, Palitana, Gujarat, India

Working Hours

Full-Time: 9:00 AM to 7:30 PM
(Monday to Saturday)

Base Salary

₹ 15000 - ₹ 25000

Date posted

October 30, 2025

Valid through

31.12.2025

- Basic knowledge of **accounting or taxation services** is an advantage.
- Good interpersonal and convincing skills.
- Ability to work independently and as part of a team.
- Proficient in using MS Office or CRM tools.

Job Benefits

- Competitive salary: ₹15,000 – ₹25,000 per month.
- Attractive **incentives** and **performance bonuses**.
- Professional training on taxation and business compliance.
- Supportive and growth-focused work environment.
- Career advancement opportunities in accounting and compliance services.